



U.S. Consumer Product Safety Commission
Office of Inspector General
Bethesda, MD

For Immediate Release
October 21, 2021
Email: CPSC-OIG@cpsc.gov

Top Management and Performance Challenges Facing the CPSC

BETHESDA – Today, the U.S. Consumer Product Safety Commission (CPSC) Office of Inspector General (OIG) issued their fiscal year (FY) 2022 Top Management and Performance Challenges report. The OIG is required to report annually on what it considers to be the most serious management and performance challenges facing the CPSC. This year's report is particularly timely as the OIG anticipates that there will be new senior leadership in several key positions at the CPSC in FY 2022.

These new leaders will face challenges that are magnified by the ongoing pandemic, changes caused by the anticipated return of the workforce to the office, an anticipated increase in agency resources, and a series of missteps made by previous leadership. As detailed in the report, moving forward, the CPSC must do a better job of setting high standards for employees' conduct and performance, measuring program performance appropriately, and holding employees accountable.

Although improvements have occurred in some areas, our work over the past year has demonstrated that there has been an overall regression in the CPSC's efforts: to establish an appropriate "tone at the top," to implement an effective internal control system over agency operations, and to implement past OIG recommendations.

The OIG is an independent office within the CPSC that performs audits and investigations of the CPSC, and prevents and detects fraud, waste, and abuse. For more information, visit OIG.CPSC.GOV.

###