

U.S. Consumer Product Safety Commission Office of Inspector General Bethesda, MD For Immediate Release August 7, 2025 Email: CPSC-OIG@cpsc.gov

The CPSC Needs to Prioritize IT Risk Management Remediation

BETHESDA – Today, the U.S. Consumer Product Safety Commission (CPSC) Office of Inspector General (OIG) issued a report on the results of the Fiscal Year (FY) 2025 Federal Information Security Modernization Act (FISMA) evaluation. The CPSC OIG found that, although the CPSC closed nine previous FISMA recommendations, the CPSC had still not implemented an effective information security program in accordance with FISMA requirements.

The primary hurdle is that the CPSC has not developed explicit guidance and processes to address information security risks and integrated those risks into the broader agency-wide Enterprise Risk Management program. For over a decade this office has cited the lack of Enterprise Risk Management as a Top Agency Management and Performance Challenge. While the CPSC has begun to make updates to its Enterprise Risk program, insufficient progress has been made to address this foundational issue. This has adversely impacted the CPSC's ability to develop an integrated approach to managing information security risks and effectively utilize information security resources to address previously identified information security deficiencies. These issues were compounded by high turnover in the Office of Information and Technology Services.

This year, the auditors reissued 10 recommendations that the CPSC did not address from prior evaluations. In addition, the auditors issued 6 new recommendations, 2 of which were from previous fiscal years and were administratively closed and then reissued as new for fiscal year 2025 to accurately reflect substantial changes or updates and ensure their ongoing significance and effectiveness.

The OIG is an independent office within the CPSC that performs audits and investigations of the CPSC, and prevents and detects fraud, waste, and abuse. The OIG retained the services of Williams, Adley, & Co.-DC LLP an independent accounting firm to complete this audit. For more information, visit OIG.CPSC.GOV.

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