



U.S. Consumer Product Safety Commission
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The CPSC Could Improve Their Management of Cloud Computing, Shared Services, and Third-party Systems

BETHESDA – Today, the U.S. Consumer Product Safety Commission (CPSC) Office of Inspector General (OIG) issued an evaluation on the CPSC’s management of cloud computing, shared services, and third-party systems from a legal, internal control, and contractual perspective. The OIG retained the services of Williams, Adley, & Co.-DC LLP (Williams Adley), an independent public accounting firm, to complete this evaluation. Over the past few years, the federal government has encouraged agencies to move to a consumption-based information technology (IT) service model (e.g., pay only for amount used) and away from the traditional on-premises agency-owned IT services model to improve IT security and lower costs.

This evaluation was conducted against the *Federal Cloud Computing Strategy* also known as “Cloud Smart” released by the Office of Management and Budget which lays out a high-level strategy to drive cloud computing, shared services, and third-party system adoption in federal agencies. The evaluation included interviews of CPSC staff to evaluate relevant managerial effectiveness and operational controls in accordance with federal guidance. In addition, Williams Adley tested the effectiveness of established or defined controls, conducted sampling where applicable, and reviewed written documents to supplement observations and interviews.

Williams Adley found that the CPSC utilizes cloud computing, shared services, and third-party systems to support its mission and operations. However, the CPSC has not defined or implemented an IT modernization plan. They also have not developed, and effectively maintained, an up-to-date and accurate inventory of cloud computing, shared service, and third-party systems. Lastly, the CPSC has not properly authorized some of its cloud computing, shared services, and third-party systems for use and operation. We did not identify any findings related to contracts associated with cloud computing, shared services, and third-party systems. As a result of the evaluation, six recommendations were made to improve the CPSC’s management of its systems.

The OIG is an independent office within the CPSC that performs audits and investigations of the CPSC, and prevents and detects fraud, waste, and abuse. For more information, visit [OIG.CPSC.GOV](https://www.oig.cpsc.gov).

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