



U.S. Consumer Product Safety Commission  
Office of Inspector General  
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## **Top Management and Performances Challenges Facing the CPSC**

BETHESDA – The U.S. Consumer Product Safety Commission (CPSC) Office of Inspector General (OIG) has issued their fiscal year (FY) 2024 Top Management and Performance Challenges report. The OIG is required to report annually on what it considers to be the most serious management and performance challenges facing the CPSC.

As detailed in the following pages, the CPSC has made marked improvements in several areas related to these management challenges. These improvements include making substantive progress in the past year toward developing a formal system of internal control and revising its directives system. However, despite these improvements, in FY 2024, the most serious management and performance challenges facing the CPSC remain the same as those facing it in FY 2023.

Moving forward, leadership must do a better job of setting high standards for employees' performance; measuring program effectiveness; ensuring adherence to policies, rules, regulations, and laws; and optimizing the use of limited resources.

The OIG is an independent office within the CPSC that performs audits and investigations of the CPSC, and prevents and detects fraud, waste and abuse. For more information, visit [OIG.CPSC.GOV](https://oig.cpsc.gov).

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